



TRISERV

Appraisal Management Solutions

875 Old Roswell Road G300 Roswell, GA 30076

Main: 404-252-5460

Toll Free: 855-875-1100

Fax: 770-783-6850

Appraisal Coordinators

Heather (Mgr)
Billy

Ext 4122
Ext 4118

Karen
Pina
Dave

Ext 8942 / WC
Ext 8950 / WC
Ext 4120

teams@triservllc.com
Use Direct Extensions

Use For: New Orders prior to Processing/Assigning, corrections to order details, etc.
*** Should NOT be used for Status updates, Completed orders, Request for Revisions, etc. ***

Customer Service Specialists

Johanna
Caron
Rhonda
Ashleigh

Ext 8949
Ext 8962 / WC
Ext 8946
Ext 8953

Dave
Tricia
Jessie

Ext 4120
Ext 8951
Ext 8961

status@triservllc.com
**Option #2 or #0
OR Direct Extensions**

Use For: Status on Open Orders - i.e. Scheduled date, ETA, Status, etc.
*** Should NOT be used for Open Orders. ***

Review Department

Brian H. (Mgr)
Joan
Brian S.
Matt M.
Maureen

Ext 4119
Ext 4125
Ext 4129
Ext 4131
Ext 8943 / WC

Joe W.
Bobby
Christine
Jo H.
Margaret

Ext 4132
Ext 4130
Ext 4121
Ext 8940 / WC
Ext 4127

conditions@triservllc.com
**Option #5
OR Direct Extensions**

Use For: Completed Orders ONLY - Request for Revisions, Lender Conditions, Questions, etc.
*** Should NOT be used for Open Orders ***

Accounting & Billing

Mary Beth

Ext 8954

Jennifer

Ext 4123

billing@triservllc.com
Option #6

Use For: Any questions regarding Billing, Payments, Refunds, Invoicing, etc.

Integration Dept & Compliance Desk

Dave

Ext 4120

support@triservllc.com
compliance@triservllc.com
Option #7

Integration Dept - **Use For:** Any questions regarding integrated orders (i.e. Encompass, Mercury, RealEC, Lender X, etc.)
Compliance Desk - **Use For:** Any questions regarding compliance, license, etc.

**** Should you reach a voicemail at any one these extensions, please press "0" during the message and will be redirected to the Main Menu *****
"WC" indicated West Coast Staff
As of 11.16.2016